**SAMPLE Complaint re Hilton Destination Fee**

Today’s Date

Brandon Claypool

Executive Operations Director, Hilton Worldwide

7930 Jones Branch Drive

McLean, VA 22102

brandon.claypool@hilton.com

guestcorrespondence@hilton.com

Re: Resort Fee Complaint

Dear Mr. Claypool and Hilton:

My name is NAME and I have been patronizing Hilton properties and/or have been a Hilton Honors member for YEARS. I recently stayed at a Hilton property in CITY, STATE on DATE OF STAY, and am writing to demand a refund of the resort fee that the hotel charged me for services I did not request.

The so-called resort fee that Hilton placed on my bill covered amenities that I did not want to use or pay for. Hilton sent these amenities to me without my requesting them and I consider them unwanted gifts. Please do not charge me again for such unsolicited gifts. Additionally, I am writing to demand a refund for the resort fee charge.

State law provides:

STATE law

I look forward to your response.

Signed,

NAME